


PATENT NUMBER

JC907 U.S. PRO
 09/649974
 08/29/00

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| | | |
| | Class | Subclass |
| ISSUE CLASSIFICATION | | |



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| <div style="display: flex; justify-content: space-between;"><div><div style="text-align: center;"> SCANNED <u>17^e</u> Q.A. <u>TC</u></div></div><div style="text-align: center;">O.I.P.E.</div></div> | <div style="text-align: center;">PATENT DATE</div> |
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|------------------------------|------------|--------------|-----------------|-------------------------------------|--------------------|
| APPLICATION NO. 09/649974 | CONT/PRIOR | CLASS 709 | SUBCLASS 224 | ART UNIT 2152 2154 | EXAMINER An Lee |
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APPLICANTS

Customer service maintenance automation

TITLE

PTO-2040
12/99

| ISSUING CLASSIFICATION | | | | | | | | | | | | |
|------------------------------|--|----------|--|--------------------|-----------------------------------|--|--|--|--|--|--|--|
| ORIGINAL | | | | CROSS REFERENCE(S) | | | | | | | | |
| CLASS | | SUBCLASS | | CLASS | SUBCLASS (ONE SUBCLASS PER BLOCK) | | | | | | | |
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| INTERNATIONAL CLASSIFICATION | | | | | | | | | | | | |
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| <input type="checkbox"/> TERMINAL DISCLAIMER | DRAWINGS | | | CLAIMS ALLOWED | |
| | Sheets Drwg. | Figs. Drwg. | Print Fig. | Total Claims | Print Claim for O.G. |
| <input type="checkbox"/> The term of this patent subsequent to _____ (date) has been disclaimed. | _____ (Assistant Examiner) _____ (Date) | | | NOTICE OF ALLOWANCE MAILED | |
| <input type="checkbox"/> The term of this patent shall not extend beyond the expiration date of U.S Patent. No. _____ _____ _____ | | | | | |
| | _____ (Primary Examiner) _____ (Date) | | | ISSUE FEE | |
| Amount Due | | | | Date Paid | |
| <input type="checkbox"/> The terminal ____months of this patent have been disclaimed. | _____ (Legal Instruments Examiner) _____ (Date) | | | ISSUE BATCH NUMBER | |
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